



When selecting a home care agency, there are some very important questions that you should ask of your prospective services provider:

- Is the Care Provider a:
 1. Home Care Agency,
 2. Employment Agency,
 3. Registry/Broker,
 4. Independent Contractor?
- Home care agencies accept responsibility for screening, training, insuring, and supervising their staff. The other models do not.
- How does the agency screen and select caregivers prior to an assignment? Do they hire independent contractors?
- Are references checked and criminal background conducted on all employees?
- Is there a licensed health care professional, who along with the client and family develops an individualized plan of care? How are emergencies handled after normal business hours?
- How often are caregiver services monitored, and does the agency employ a full time registered nurse or other qualified professional to make regular visits to the client's home?
- Does the agency adhere to state and federal guidelines in their employment practices, such as: withholding appropriate taxes, providing workers' compensation and other benefits?
- Does the agency manage all payroll and employee related matters?

At Your Service Home Care is a home care agency, all our staff are employed by the agency. They are bonded, insured and covered under the agency's worker's compensation policy. We are owned and operated by Registered Nurse who completes the initial assessment and oversees every client's care. All staff are supervised and on going training is provided to all the staff.

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